

MOULD REMEDIATION

In this issue of the Newsletter, we review a mould damage claim resulting from the Catastrophic Event in Sydney earlier this year.

A very high volume of homes and businesses were affected by ingress during the Catastrophic Storms which struck Sydney in April this year, causing Restoration companies to be stretched to capacity throughout the region. Therefore it is not surprising to see an increased number of claims related to mould issues arising soon after such an Event. With many years experience and advanced training, ADR are widely recognised as industry leaders in mould Remediation and therefore have received numerous calls for assistance on claims of this nature. Many of the claims involved small contaminations of visible mould which were professionally treated by ADR Operators. Biological samples were then collected and analysed to validate the process and scientifically confirm the removal of mould. One particular claim was that of a house which was unfortunately flooded by the deluge of storm water. ADR were engaged by the Insurer to inspect and report on the damage to contents and structure and provide advice on Remediation. ADR's experienced Practice Leader inspected the home and found many examples of visible mould on contents and structure.



ADR advised the Insurer to engage a suitably qualified mycologist to conduct a thorough mould investigation to accurately determine the level of contamination and advice in forming a scope of works to safely and effectively remove the mould. Using the mycologist's analysis and report as a scientific basis, ADR was able to provide the Insurer with a detailed scope of works and cost estimates to Remediate the home and effectively return it to a pre-Event state. Once authorised, ADR's specially trained mould Remediators began by removing and disposing of any plaster board or other structural materials which were affected by the mould. The operators then treated the remaining areas using a proprietary method developed through many years experience. The contents were then inspected and classified for either Remediation or disposal. The disposal items were manifested, wrapped and bagged for disposal, whilst the other items were carefully treated to remove all the mould. The home and contents were then biologically tested and cleared by a mycologist, ready for the Insured to return to their home.



ADR UPDATE



From all of the management and staff at ADR, we would like to thank all of our readers for your support and to wish you a very Merry Christmas and a Happy and prosperous New Year. We hope you have a safe and relaxing holiday.

BUSINESS AS USUAL

ADR will have a team of highly trained Operators working as usual throughout the Christmas holiday period. So if you need our assistance on a claim during the holidays, you can "Rest Assured" ADR will be ready to respond.

COMIC RECOVERY

"Pardon me Ma'am, did you just say that Santa's reindeer put holes in your roof and that's how the water got in? Now I've heard it all..."

