

ADR NEWSLETTER OCTOBER 2013

Welcome to the October edition of the ADR Newsletter. In this issue we take a detailed look at a water damage recovery project. We love to hear from our readers, so if you'd like to make a contribution to the newsletter please send your feedback, questions, articles, comments, or testimonials etc. to us by email: adr@ausdr.com.au.

FEATURED PROJECT

BROKEN WATER PIPE IN HOSPITAL TRAINING FACILITY

A hospital in Sydney was recently flooded with tens of thousands of litres of water when a large water pipe in a concrete floor burst. The force of the water was strong enough to leave a large hole in the concrete with the resultant ingress flooding over 20 adjoining rooms on the same floor. The majority of the rooms were part of the hospital's training facility so therefore housed a diverse range of training equipment which was affected by the ingress.



Hole in the concrete floor as a result of the burst pipe.

The mains water was quickly turned off and soon after the Building Manager contacted the Insurer to report the incident. A leading Sydney Loss Adjuster was appointed to control the claim on behalf of the Insurer and subsequently engaged ADR to carry out the recovery works. ADR responded quickly, despatching two teams of experienced Restoration Operators. The teams immediately removed the water affected contents from the rooms, applying bar codes and cataloguing all items prior to transport to the ADR facility for decontamination and drying.



Water pooling in corridors and rooms throughout the complex.

The flooded rooms contained a number of different floor coverings from vinyl to carpet, and required the use of specialised water extraction units to efficiently remove the residual water. Once the ingress was mitigated the task of thoroughly drying the many different surfaces began in earnest. A series of strategically positioned air movers and dehumidification devices were placed in various areas throughout the rooms and corridors. Due to the sensitive hygiene requirements of the surrounding environment ADR operators used temporary zip walls and barricades to restrict air flow and personnel from contaminating the unaffected areas throughout the drying process.



Contaminated area temporarily sealed off.

ADR operators used electronic moisture meters to record moisture readings in various locations throughout the affected rooms. This data would form the basis of analysis for the effectiveness of the drying equipment and the duration the equipment was required to remain in-situ. The moisture levels were monitored regularly and once they reached an acceptable level the drying equipment was removed. The various items of training equipment etc were decontaminated and dried using a special process developed through

many years experience and then returned to the Hospital. Due to the hard work of the ADR professionals, the Hospital's training facility was back up and running within a couple of weeks of the incident.

INDUSTRY NEWS

ANZIIF CHARITY LUNCHEON

ADR was very proud to be a support partner of the NSW Annual ANZIIF Charity Luncheon on the 11th of October. The luncheon is hosted each year by the Institute in aid of a particular charity. This year the event was held in the prestigious Grand Ballroom at the Westin Sydney and all proceeds from the fund raiser were donated to the Create Foundation. The Create Foundation is the peak body representing the voices of all children and young people in out-of-home care.



MC for the Luncheon was Ms Fitzpatrick (CEO-ANZIIF).

Ms Joan Fitzpatrick (CEO-ANZIIF) introduced representatives from the Create Foundation who informed the attendees of the important work the Foundation is carrying out. Ian Solomons, Stephen Davies, Michael LaBrooy, and Tony Carlyon were all presented with Honorary Memberships of the Institute for their continued work within the Industry. Guests were also treated to a lively presentation about CTP Insurance by 2013 EE Vines Memorial Prize winner and renowned presenter Geoff Atkins of Finity Consulting. The luncheon was attended by over 100 people representing a wide range of professions across the Insurance and Finance industries and raised over \$3.5K for the Create Foundation. If you would like to contribute to the Create Foundation, please use this link for more information: <http://www.create.org.au/>